

Care instructions

AT FIRST

Roots rugs are stored and transported on a roll. If you plan to store the rug keep the plastic wrap and use it to prevent the carpet from dusting. Otherwise recycle the plastic wrap. Put the carpet in place and vacuum it once so that the fallen pile will stand up and the texture will appear. Due to rolling, there may be bumps on the carpet or the end may rise. Rolling the carpet in the opposite direction will help to straighten the carpet. Bumps will smooth out in use.

CARE

At first carpets made of natural materials will produce fluff. Vacuum it off a couple of times and over time it decreases. The carpet remains in good condition with regular vacuuming. Vacuum the carpet with low power using a carpet nozzle. Also be sure to vacuum under the rug. Especially under the hemp rugs trash and sand can easily accrue.

REMOVAL OF STAINS

Remove stains and spots as soon as possible. Immediately absorb liquid stains on a clean damp cloth or a piece of kitchen paper. Finally, dry the area. If the stain does not come out this way, you can try using baking soda or stain remover to absorb the stain.

First try stain remover on an invisible spot to see if it causes colour changes. Avoid stains soaking or excessive watering. Scrub dry stains off carefully with a spoon or knife before using stain remover.

WASHING

Avoid unnecessary carpet washing and always use a professional carpet cleaner. Roots rugs should be cleaned by using the extraction method on a flat surface. The quantity and temperature of the water will depend on the material. Good ventilation during the drying process is essential. Shrinkage will be about 3–5%. Roots rugs are not to be machine-washed or dry-cleaned. We recommend a local professional carpet cleaner for example in Finland Viiden Tähtien Mattohuolto.

STORAGE

To store the Roots carpet, roll the carpet into a tight roll with the pile inside. Store horizontally and avoid stacking heavy objects on the carpet.

roots
living